## 2 DAY COMMUNICATION STRATEGIES ON APRIL 28 & 29, 2020 WORKSHOP AT THE NETC CAMPUS NORTH BAY ONTARIO

Have you ever wondered why it seems so difficult to talk with some people and so easy to talk with others? Can you recall an occasion where you met someone for the first time and immediately liked that person? Something about the individual made you feel comfortable.

A major goal of this workshop is to help participants understand the impact that their communication skills have on other people. They will also explore how improving these skills can make it easier for them to get along in the workplace, and in life.

#### What Will Students Learn?

- Identify common communication problems that may be holding you back
- Develop skills to ask questions that give you information you need
- Learn what your non-verbal messages are telling others
- Develop skills to listen actively and empathetically to others
- Enhance your ability to handle difficult situations
- Deal with situations assertively

#### What Topics are Covered?

- Creating positive relationships
- Growing our self-awareness
- Communication basics and barriers
- Asking questions and listening skills
- **Body language**
- Communication styles
- Creating a positive self-image
- Frame of reference
- Techniques for the workplace
- Assertiveness

#### What's Included?

- Instruction by an expert facilitator
- Small, interactive classes

- Specialized manual and course materials
- Personalized certificate of completion

### **Pre-Registration Information**

Yes! I would like to attend **Communication Strategies!** Sign me up for the following session:

NETC Campus on April 28 & 29, 2020

変換 Online Registration:

https://nativetc.com/website/education/registration/

- All workshops are from 10:00 a.m. until 4:00 p.m.
- Cost: \$485.00 per person, plus applicable taxes.
- Prices and dates are subject to change.

#### **Your Information**

Name: \_\_\_\_\_

Position:

Organization:

Telephone:

E-mail Address:

Mailing Address:

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